From: mail mail@gearly.com Subject: Re: Bluehost Customer Support [E-74658] Date: May 4, 2024 at 12:39:32PM To: cases@support.bluehost.com

Please restore May 2. From the desk of Gregory Early

On May 4, 2024, at 12:35 PM, mail <<u>mail@gearly.com</u>> wrote:

Please restore May 2. Thanks

Gregory Early

On May 4, 2024, at 12:30 PM, Bluehost <<u>cases@support.bluehost.com</u>> wrote:

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Dear GREG,

Thank you for contacting support. this is the request email to perform a restore. Before we proceed, I wanted to provide additional information on what the restore process entails. Please keep in mind we cannot guarantee the content you are looking to restore will be available or complete. Please note that a restore will overwrite your current content, reverting it back to the restoration date requested. This means that any site content changes or emails between now and the restore date will be lost. We recommend taking a local backup of your current files before processing the restoration.

If you would like us to proceed in restoring your content, please reply to this email providing us with permission to restore your content using the backup from one of the following dates:

Daily: May 4 Weekly: May 2 Monthly: Apr 18

You can use the following template and fill out or choose the appropriate response highlighted in bold:

"Please proceed with restoration of my ACCOUNT / WEBSITE CONTENT / DATABASE / EMAIL from Date."

Kind Regards, Customer Support

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Your services are subject to the terms and conditions set forth in our <u>Service Agreement</u>, which you accepted at the time of purchase. Please note, in accordance with our <u>Privacy Policy</u>, we will continue to send you notices and other important information affecting your account or services in order to fulfill our obligations to you.

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-- Do not delete or change the following text --Security code: ^^DmrGprcB1q77hvq8w2DHsQ==^^ The above code helps us secure your communication.